

## **Applications Technician**

Recognized for more than 25 years of growth in visual data mining technologies, Salient delivers a lightning-speed solution that empowers people and impacts business at all levels. As an industry leader, we attribute our success to our cutting-edge technology and to the contributions of our dedicated, forward thinking employees.

We offer a fast-paced work environment focused on the professional development of all employees. As part of our generous compensation package, Salient offers paid time off between Christmas and New Years. We foster open communication and are committed to a team oriented environment.

We are seeking an Applications Technician with strong problem solving skills to work with senior team members to deliver state of the art analytical solutions. This is a full-time position that will be located in Horseheads, NY.

To perform this position successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the minimum knowledge, skills and/or abilities required.

### **Education/Experience**

- B.S. in Information Systems, Computer Science or related field

### **Primary Duties & Responsibilities:**

- Install, configure, support and test applications
- Investigate and recommend solutions to support tickets for data discrepancies using SQL and other tools
- Assist Technical Support and Outcome Support as needed to help resolve issues
- Escalate issues to senior team members in a timely manner
- Maintain and update project documentation

### **Preferred Skills or Knowledge**

- Strong attention to detail
- Excellent communication skills
- Ability to work in a team setting
- Positive attitude and a strong work ethic

### **Technical Skills**

- Databases
- SQL
- ETL
- Batch Processing
- Data Integration
- MS Office Suite

Salient Corporation is proud to be an Equal Opportunity Employer.

All qualified applicants will receive consideration for employment without regard to race, color, religion, creed, sex, sexual orientation, marital status, military status, veteran status, age, national origin, citizenship, ancestry, disability, predisposing genetic characteristics, domestic violence victim status, or any other status protected by law.

In compliance with federal law, all persons hired will be required to verify identity and eligibility to work in the United States and to complete the required employment eligibility verification document form upon hire.