

Salient Managed Services

Many companies today are opting to outsource the hosting and monitoring of their Salient Performance Management Solutions. If your company is making plans to move in this direction, Salient Managed Services is the perfect choice.

The hosting experts within the Salient Managed Services Group assume responsibility for the monitoring and support of your Salient application and manage their ongoing development. Your company benefits from the reduced investment in infrastructure. Moreover, continuous attention to server availability, software updates, and administration ensures that you can leverage advances and new solution development.

Managed Service Offering

With more than 22 years' experience delivering the best performance management solution in the industry, Salient Managed Services is designed to streamline IT processes and costs.

Salient offers reliable, scalable service along with easy to budget cost transparency for projects of all sizes and scope – from small, straightforward projects to long-term service partnerships.



Our managed services portfolio includes:

Remote Monitoring & Quick Response

Provides organizations with monitoring of Salient infrastructure located on your network or bundled with Salient Infrastructure Hosting to provide a total worry-free solution.

Infrastructure Hosting

Provides any size organization with 24/7 access to your Salient infrastructure via Salient applications hosted in a specified data center or at our secure facilities.

Remote Monitoring & Quick Response	Infrastructure Hosting
<ul style="list-style-type: none"> Monitoring of uptime / system availability Instant trouble-shooting of data synchronization issues between host systems and Salient servers Salient will perform server software updates and server dongle license updates Application maintenance and application change management services 	<ul style="list-style-type: none"> 24x7 hosting of Salient-centric application infrastructure in specified data centers to ensure secure and reliable systems availability globally Implementation hosting and application hosting Salient takes responsibility for all hardware



Business Benefits

Salient Managed Services provide reliable outsourcing. The following benefits can be derived with Salient Managed Services:

- Monitored and supported system availability
- The expertise to perform upgrades, migrations, and other critical IT business needs to support the overall long term operation of the solution
- The infrastructure for testing and implementing the latest Salient solutions to help support changing business requirements
- Guaranteed availability, fast responses, and personal consultation to ensure that business processes are supported – anytime, anywhere
- More cost effective and responsive to the evolving needs of your organization
- Access to professional Salient consultants can help you establish fixed IT costs over time

Salient can work with you to build performance and encourage efficiency with transparent and tailored metrics. And now, you can put your Salient infrastructure in safe hands, as well.

