

Remote UXT® System Upgrade Service

The assigned Salient Technical Support Specialist will communicate with the Client technical contact to determine the instructions and planning schedule for the UXT Server upgrade:



- Perform software product version download
- Review step-by-step instructions of the UXT Server and SIM™ upgrade process
- Coordinate UXT Server downtime window for upgrade execution
- Coordinate SIM upgrade execution by Client
- Conduct pre-upgrade Server backup process
- Perform UXT Server and Administrator Utility upgrade
- Post upgrade follow-up with Client.

Remote UXT System Upgrade service can be purchased for Production and Test, single server or array server environments.

Standard Client Support and Maintenance Services remain in effect.

About Salient

Salient Corporation offers business and government a new solution for efficient management. Drawing on diverse data from multiple sources, our technology measures how business activity creates value, quality, financial efficiency, productivity, while its user interface eliminates barriers to the use of this knowledge for continuous process improvement.

Salient's technology platform is a super scalable in-memory OLAP system for activity based value scoring. Its user interface is a graphical toolbox for interactive, stream-of-thought data mining, visualization and root cause analysis. Overall, the technology enables non technical knowledge workers to evaluate process behaviors rapidly, eliminate waste and optimize outcomes continuously.

Founded in 1986, Salient today serves more than 35,000 users in 53 countries. For more information, visit www.salient.com.

